**Upper Savannah SC Works Employer Visit survey**

1. Appointment time was:

Pre-arranged and scheduled at a time that was mutually convenient

Not arranged; the contact just showed up

Not honored; the contact failed to arrive or call

1. The business services contact:

Listened and was receptive to our needs

Seemed engaged but failed to follow-up

Did not learn about our needs

1. The business services contact:

Offered solutions to some of our workforce challenges

Gave suggestions and possible solutions but failed to follow-up or explain them clearly

Did not offer any solutions or give us referrals to someone who could help

1. How would you rate your overall experience with the SC Works business services contact?

☐ Exceeded expectations

☐ Met expectations

☐ Not what I expected

If not what you expected, please explain below:

1. Did the business services contact make or suggest a follow-up appointment?

Yes, a future appointment was scheduled

Yes, but we did not set a date

No, no future appointments were discussed

1. What business services not offered would you like to receive from SC Works?

1. Business Services Representatives have information on dozens of services offered by our SC Works System. Please indicate which of these services were discussed:

Recruitment Options  Screening Assistance  Job Fairs  Training Opportunities

WorkKeys  Incentives for hiring individuals referred by system who has barriers

Other , if other please explain:

Thank you for taking the time to complete this survey. The feedback enables us to make improvements to our business services.