

# SC WORKS Partner Survey

## Summary of Responses

### ALL PARTNERS

I feel like SC Works helps us reach people who might not know our agency's services.

15	5		
Yes	Possibly	Not yet	Do not know

SC Works frequently communicates hiring events.

19			
Yes	Possibly	No	Do not know

Our agency gets information about community resources, which can help our clients.

17	2		1
Yes	Possibly	No	Do not know

We learn about business needs and labor market demand for occupations through SC Works.

16	3	1	
Yes	Possibly	No	Do not know

SC Works has improved the communication between partners.

14	2		2
Yes	Possibly	Not yet	Do not know

### FOR ORGANIZATIONS WHICH ARE HOUSED AT SC WORKS AT LEAST A HALF DAY A WEEK

The traffic at the center justifies the time spent there.

9	2	1	2
Yes	Possibly	Not yet	Do not know

The center is maintained so that staff and customers are comfortable.

14			
Yes	Possibly	No	Do not know

Computers are up-to-date and the internet speed is sufficient.

4	7	3	
Yes	Possibly	No	Do not know

## SC WORKS Partner Survey Summary of Comments

How Can Services Be Improved	Comments
Provide a schedule for when the SC Works Counselor will be in the building. Also, include a list of office supplies the counselor will need to be efficient.	Communicate with the SC Works counselor on a regular basis.
I look forward to a continued relationship with SC Works. I believe the key to success will be increased collaboration between all agencies and making the referral and follow-up process simple.	We look to collaborate even more with SC Works to improve services for clients.
<p>Update the computers, as many are out of date.</p> <p>We are all partners, and the use of supplies, equipment, and materials should be an overall shared entity, and not specified on who uses what, based on the agency you represent. We are “all under one roof” we should operate as such.</p>	
Possibly refers to our agency/ program.	Advertise more
<p>SC Works has become one of the leaders in the new WIOA requirements. By having a center to reach out from the diversified business partners can be assembled to form one large team to offer the greatest advantages to businesses and individuals in our service region.</p> <p>Continued progress will be made if SC Works continues on its current tract to improve relationships with team partners. The path of facilitating more communication and training opportunities to reinforce the value each partner agency brings to the team can bring about positive results.</p> <p>The success of all our programs will be when we understand each other’s value to the team deeper than just a perception. Then we will be able to bring the diversified advantages each organization has to our community in a simpler and more complete way. It is a little corny but the Three Musketeers had the right principle. “All for One and One for All”</p>	Our representative would be happy to present (briefly) at each partner meeting. VR has a plethora of services and the team could benefit from receiving small amounts of information consistently over an extended period of time. We are anxious to learn more about each of you as well as you learn more about us.
<p>Ensure materials, physical and internet, encourage customers to utilize center resources versus directing them directly to employers and/or other partners.</p> <p>Promote agency partnerships by displaying partner info in the centers with reciprocation.</p> <p>Hold quarterly partner meetings to discuss and changes.</p> <p>Review referral process.</p>	